

REPORTING INSTRUMENT

OMB Control Number: 1820-0606

Expiration Date: July 31, 2011

**UNITED STATES DEPARTMENT OF EDUCATION
OFFICE OF SPECIAL EDUCATION AND REHABILITATIVE SERVICES
REHABILITATION SERVICES ADMINISTRATION**

**SECTION 704
ANNUAL PERFORMANCE REPORT
For
STATE INDEPENDENT LIVING
SERVICES PROGRAM**

(Title VII, Chapter 1, Part B of the Rehabilitation Act of 1973, as amended)

Part I INSTRUMENT

**(To be completed by Designated State Units
And Statewide Independent Living Councils)**

Reporting Fiscal Year: **2010**

State: **Missouri**

SUBPART I – ADMINISTRATIVE DATA

Section A – Sources and Amounts of Funds and Resources

Sections 704(c) and 704(m)(3) and (4) of the Act; 34 CFR 364.35 and 364.36

Indicate amount received by the DSU as per each funding source. Enter “0” for none.

Item 1 - All Federal Funds Received

(A) Title VII, Ch. 1, Part B	\$335,688
(B) Title VII, Ch. 1, Part C – For 723 states Only	\$
(C) Title VII, Ch. 2	\$ 643,386
(D) Other Federal Funds	\$

Item 2 - Other Government Funds

(E) State Government Funds	\$4,180,478
(F) Local Government Funds	\$

Item 3 - Private Resources

(G) Fees for Service (program income, etc.)	\$
(H) Other resources	\$

Item 4 - Total Income

Total income = (A)+(B)+(C)+(D)+(E)+(F)+(G)+(H)	\$5,159,552
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Item 5 – Pass-Through Funds

Amount of other government funds received as pass through funds to consumers (include funds, received on behalf of consumers, that are subsequently passed on to consumers, e.g., personal assistance services, representative payee funds, Medicaid funds, etc.)	\$
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Item 6 - Net Operating Resources

[Total Income (Section 4) <minus> amount paid out to Consumers (Section 5) = Net Operating Resources	\$5159552
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Section B – Distribution of Title VII, Chapter 1, Part B Funds

Section 713 of the Act; 34 CFR 364.22, 365.1, 365.20, and 365.21

What Activities were Conducted with Part B Funds?	Expenditures of Part B Funds for Services by DSU Staff	Expenditures for Services Rendered By Grant or Contract
(1) Provided resources to the SILC to carry out its functions	\$12,239.92	\$
(2) Provided IL services to individuals with significant disabilities	\$43,639	\$
(3) Demonstrated ways to expand and improve IL services	\$	\$
(4) Supported the general operation of CILs that are in compliance with the standards and assurances set forth in subsections (b) and (c) of section 725 of the Act	\$	\$206,913
(5) Supported activities to increase capacity to develop approaches or systems for providing IL services	\$72,896	\$
(6) Conducted studies and analyses, gathered information, developed model policies, and presented findings in order to enhance IL services	\$	\$
(7) Provided training regarding the IL philosophy	\$	\$
(8) Provided outreach to unserved or underserved populations, including minority groups and urban and rural populations	\$	\$

Section C – Grants or Contracts Used to Distribute Title VII, Chapter 1, Part B Funds

Sections 704(f) and 713 of the Act; 34 CFR 364.43, and 34 CFR 365 Subpart C

Enter the requested information for all DSU grants or contracts, funded at least in part by Part B funds, in the chart below. If a column is not applicable to a particular grant or contract, enter “N/A.” If there were no non-Part B funds provided to this grantee or contractor for the purpose listed, enter “\$0” in that column. Add more rows as necessary.

Name of Grantee or Contractor	Use of Funds (based on the activities listed in Subpart I, Section B)	Amount of Part B Funds	Amount of Non-Part B Funds	Consumer Eligibility Determined By DSU or Provider	CSRs Kept With DSU or Provider
TILC	GENERAL OPERATION OF CIL (GOC)	\$28,618	\$205,146	Provider	Provider
SCIL	GOC	\$54,736	\$220,073	Provider	Provider
MERIL	GOC	\$31,672	\$202,092	Provider	Provider
RAIL	GOC	\$45,873	\$187,891	Provider	Provider
SADI	GOC	\$46,014	\$187,750	Provider	Provider
Total Amount of Grants and Contracts		\$206,913	\$1,002,952		

Section D - Grants or Contracts for Purposes Other than Providing IL Services or For the General Operation of Centers

Section 713 of the Act; 34 CFR 365.1 and 34 CFR 365.20

Describe the objectives, activities and results for each Part B grant or contract awarded for purposes other than IL services or the general operation of centers.

Section E – Monitoring Title VII, Chapter 1, Part B Funds

34 CFR 80.40(a)

Provide a summary of the program or fiscal review, evaluation and monitoring conducted by the state of any of the grantees/contractors receiving Part B funds during the reporting year.

DVR conducted four CIL monitoring on-site visits during the year. Each on-site monitoring was done by DVR staff who reviewed CILs for both State and Federal compliance. ILP case reviews were done as part of consumer satisfaction and outcomes of services provided. A comprehensive review of the CIL's administrative documents was also performed. An exit interview was held at the end of each on-site monitoring review. All the CIL's monitored were shown to be providing valuable Independent Living Services to consumers in each of their catchment areas. Out of the four CILs monitored, one did not have any recommendations expressed by the DVR staff. Follow up technical assistance was provided to three of the centers during and after their on-site monitoring was done which resulted in excellent corrective actions and reports from the center staff.

A financial audit conducted by a licensed CPA was required for the reporting year of all five Part B CILs in Missouri.

Section F – Administrative Support Services and Staffing

Section 704(c)(2) and 704 (m)(2) and (4) of the Act; CFR 364.22(a)(2) and 34 CFR 364.31

Item 1 – Administrative Support Services

Describe any administrative support services, including staffing, provided by the DSU to the Part B Program.

The majority of Part B funds in Missouri are used for the general operation of CILs with a small part of the funds used by the DSU to provide information resources and technical assistance for the CILs.

Item 2 – Staffing

Enter requested staff information for the DSU and service providers listed in Section C, above (excluding Part C funded CILs):

Type of Staff	Total Number of FTEs	FTEs filled by Individuals with Disabilities
Decision-Making Staff	47	27
Other Staff	128	66

Section G – For Section 723 States ONLY

Section 723 of the Act, 34 CFR Part 366, Subpart D

Item 1 – Distribution of Part C Funds to Centers

In the chart below, please provide the following information:

- A) name of each center within your state that received Part C funding during the reporting year;
- B) amount of Part C funding each center received;
- C) whether the Part C funding included a cost-of-living increase;
- D) whether the Part C funding included any excess funds remaining after cost-of-living increases were provided;
- E) whether any of the centers received its Part C funding pursuant to a competition for a new center in the state; and
- F) whether the center was the subject of an onsite compliance review conducted by the DSU during the reporting year.

Name of CIL	Amount of Part C Funding Received	Cost of Living Increase? (Yes/No)	Excess Funds After Cost of Living Increase? (Yes/No)	New Center? (Yes/No)	Onsite Compliance Review of Center? (Yes/No)

Add additional rows as necessary.

Item 2 – Administrative Support Services

Section 704(c)(2) of the Act; 34 CFR 364.22(a)(2)

Describe the administrative support services used by the DSU to administer the Part C program.

Item 3 – Monitoring and Onsite Compliance Reviews

Section 723(g), (h), and (i); 34 CFR 366.38, 366.40 – 46

Provide a summary of the monitoring activities involving Part C centers conducted by the state during the current reporting year, including the onsite reviews of at least 15% of centers receiving Part C funds under section 723. The summary should include, at least, the following:

- A) centers' level of compliance with the standards and assurances in Section 725 of the Act;
- B) any adverse actions taken against centers;
- C) any corrective action plans entered into with centers; and
- D) exemplary, replicable or model practices for centers.

Item 4 – Updates or Issues

Provide any updates to the administration of the Part C program by the DSU, if any, including any significant changes in the amount of earmarked funds or any changes in the order of priorities in the distribution of Part C funds. Provide a description of any issues of concern addressed by the DSU in its administration of the Part C program.

SUBPART II – NUMBER AND TYPES OF INDIVIDUALS WITH SIGNIFICANT DISABILITIES RECEIVING SERVICES

Section 704(m)(4) of the Act; 34 CFR 364.53

In this section, provide data from all service providers (DSU, grantees, contractors) who received Part B funds and who were listed in Subpart I, Section C of this report, except for the centers that receive Part C funds. Part C centers will provide this data themselves on their annual 704 Reports, Part II.

Section A – Number of Consumers Served During the Reporting Year

Include Consumer Service Records (CSRs) for all consumers served during the year.

	# of CSRs
(1) Enter the number of active CSRs carried over from September 30 of the preceding reporting year	14,563
(2) Enter the number of CSRs started since October 1 of the reporting year	6,882
(3) Add lines (1) and (2) to get the <i>total number of consumers served</i>	21,445

Section B –Number of CSRs Closed by September 30 of the Reporting Year

Include the number of consumer records closed out of the active CSR files during the reporting year because the individual has:

	# of CSRs
(1) Moved	334
(2) Withdrawn	1,052
(3) Died	563
(4) Completed all goals set	3,371
(5) Other	631
(6) Add lines (1) + (2) + (3) + (4) +(5) to get <i>total CSRs closed</i>	5,951

Section C –Number of CSRs Active on September 30 of the Reporting Year

Indicate the number of CSRs active on September 30th of the reporting year.

	# of CSRs
Section A(3) <minus> Section (B)(6) = Section C	15,494

Section D – IL Plans and Waivers

Indicate the number of consumers in each category below.

	# of Consumers
(1) Number of consumers who signed a waiver	4,604
(2) Number of consumers with whom an ILP was developed	16,841
(3) <i>Total number of consumers</i> served during the reporting year	21,445

Section E – Age

Indicate the number of consumers in each category below.

	# of Consumers
(1) Under 5 years old	60
(2) Ages 5 – 19	638
(3) Ages 20 – 24	550
(4) Ages 25 – 59	10,884
(5) Age 60 and Older	9,010
(6) Age unavailable	303

Section F – Sex

Indicate the number of consumers in each category below.

	# of Consumers
(1) Number of Females served	13,615
(2) Number of Males served	7,830

Section G – Race And Ethnicity

Indicate the number of consumers served in each category below. *Each consumer may be counted under ONLY ONE of the following categories in the 704 Report, even if the consumer reported more than one race and/or Hispanic/Latino ethnicity).*

**This section reflects a new OMB directive.
Please refer to the Instructions before completing.**

	# of Consumers
(1) American Indian or Alaska Native	135
(2) Asian	55
(3) Black or African American	1,558
(4) Native Hawaiian or Other Pacific Islander	23
(5) White	19,155
(6) Hispanic/Latino of any race or Hispanic/ Latino only	131
(7) Two or more races	73
(8) Race and ethnicity unknown	315

Section H – Disability

Indicate the number of consumers in each category below.

	# of Consumers
(1) Cognitive	706
(2) Mental/Emotional	1,217
(3) Physical	9,510
(4) Hearing	1,796
(5) Vision	1,064
(6) Multiple Disabilities	7,018
(7) Other	134

SUBPART III – INDIVIDUAL SERVICES AND ACHIEVEMENTS FUNDED THROUGH TITLE VII, CHAPTER 1, PART B FUNDS

Sections 13 and 704(m)(4); 34 CFR 364.53; Government Performance Results Act (GPRA) Performance Measures

Subpart III contains new data requests. Please refer to the Instructions before completing.

Section A – Individual Services and Achievements

For the reporting year, indicate in the chart below how many consumers requested and received each of the following IL services. Include all consumers who were provided services during the reporting year through Part B funds, either directly by DSU staff or via grants or contracts with other providers. Do not include consumers who were served by any centers that received Part C funds during the reporting year.

Services	Consumers Requesting Services	Consumers Receiving Services
(A) Advocacy/Legal Services	3,094	2,788
(B) Assistive Technology	4,500	4,343
(C) Children's Services	45	43
(D) Communication Services	1,804	1,687
(E) Counseling and Related Services	256	255
(F) Family Services	162	138
(G) Housing, Home Modifications, and Shelter Services	1,518	1,408
(H) IL Skills Training and Life Skills Training	4,342	4,304
(I) Information and Referral Services	26,699	26,394
(J) Mental Restoration Services	41	41
(K) Mobility Training	203	203
(L) Peer Counseling Services	7,242	6,031
(M) Personal Assistance Services	9,786	9,474
(N) Physical Restoration Services	87	87
(O) Preventive Services	432	410

Services	Consumers Requesting Services	Consumers Receiving Services
(P) Prostheses, Orthotics, and Other Appliances	16	16
(Q) Recreational Services	1,248	1,244
(R) Rehabilitation Technology Services	149	149
(S) Therapeutic Treatment	262	212
(T) Transportation Services	2,064	2,010
(U) Youth/Transition Services	491	467
(V) Vocational Services	186	166
(W) Other Services	3,958	3,879

Section B – Increased Independence and Community Integration

Item 1 – Goals Related to Increased Independence in a Significant Life Area

Indicate the number of consumers who set goals related to the following significant life areas, the number whose goals are still in progress, and the number who achieved their goals as a result of the provision of IL services.

Significant Life Area	Goals Set	Goals Achieved	In Progress
(A) Self-Advocacy/Self-Empowerment	2,798	1,493	1,038
(B) Communication	2,762	1,398	1,149
(C) Mobility/Transportation	2,565	1,375	922
(D) Community-Based Living	1,478	840	493
(E) Educational	1,700	392	1,145
(F) Vocational	315	94	188
(G) Self-care	8,732	3,826	4,147
(H) Information Access/Technology	3,848	2,553	1,069
(I) Personal Resource Management	4,170	2,740	1,292
(J) Relocation from a Nursing Home or Institution to Community-Based Living	105	52	36

Significant Life Area	Goals Set	Goals Achieved	In Progress
(K) Community/Social Participation	1,418	929	405
(L) Other	2,230	1,554	474

Item 2 – Improved Access To Transportation, Health Care and Assistive Technology

(A) Table

In column one, indicate the number of consumers who required access to previously unavailable transportation, health care services, or assistive technology during the reporting year. Of the consumers listed in column one, indicate in column two, the number of consumers who, as a result of the provision of IL services (including the four core services), achieved access to previously unavailable transportation, health care services, or assistive technology during the reporting year. In column three, list the number of consumers whose access to transportation, health care services or assistive technology is still in progress at the end of the reporting year.

Areas	# of Consumers Requiring Access	# of Consumers Achieving Access	# of Consumers Whose Access is in Progress
(A) Transportation	1,817	1,561	256
(B) Health Care Services	8,243	3,986	4,257
(C) Assistive Technology	4,974	3,856	1,118

Note: For most IL services, a consumer's access to previously unavailable transportation, health care and assistive technology is documented through his or her CSR. In some instances, consumers may achieve an outcome solely through information and referral (I&R) services. To document these instances as successful outcomes, providers are not required to create CSRs for these consumers but must be able to document that follow-up contacts with these consumers showed access to previously unavailable transportation, health care and assistive technology.

(B) I&R Information

To inform RSA how many service providers engage in I&R follow-up contacts regarding access to transportation, health care services or assistive technology, please indicate the following:

The service provider did X / did not ___ engage in follow-up contacts with I & R recipients to document access gained to previously unavailable transportation, health care or assistive technology.

Section C – Additional Information Concerning Individual Services or Achievements

Please provide any additional description or explanation concerning individual services or achievements reported in subpart III, including outstanding success stories and/or major obstacles encountered.

Achievements

Jefferson County suffers from a chronic shortage of affordable, accessible housing. After multiple unsuccessful advocacy efforts to influence the local Action Agency, one CIL began the process of becoming a HUD certified Community Housing Development Organization for Jefferson County. The CIL will begin the process of building, rehabbing and developing low income housing units all based on universal design with total accessibility. At the time of this report, the organization was partnering with Arapaho Development to develop and build a fifty-four unit universal designed complex. To facilitate these activities, the CIL has hired a HUD certified developer and received \$30,000 in seed money through the HUD Home Funds Program.

One CIL's Transitions and Careers Program continues to expand in scope. Their personnel continue to teach the credited class for freshman and seniors at the R-6 School District. This year, at-risk students utilizing the GED program offered through MO Department of Elementary and Secondary Education participated in the Transitions Program. The Internship Program for current students, graduates and at-risk students completing the course has significantly expanded during the report period. This year 8 interns were employed at the CIL with 5 later securing permanent employment outside of the center. This component allows students participating in the school portion of the program to obtain real paid work experience and access to ongoing peer support. Students gain a better understanding of Independent Living Philosophy and gain continuous peer support from staff.

One family that a CIL advocated for lives in Wright County near Mountain Grove, MO. Their son was involved in a motorcycle accident and sustained a traumatic brain injury along with a spinal cord injury. The injuries he incurred from this accident resulted in severe mobility impairments and long rehabilitation therapy to assist in partial recovery. In order for this young man's mother to adequately care for him, the family required some major renovations to the home to render it more accessible. The ILS working with this consumer advocated for this young man by assisting the consumer with applications to the following: "Journey of Hope" fund, "Operation Roundup" (Intercounty Electric, a voluntary program designed to accumulate and disburse funds for charitable purposes), and the "Christopher Reeves Foundation". Staff also applied for funds through the "Travis Roy Foundation" receiving \$6,500.00 in grants from this organization. The expense of having the renovation completed for the consumer was much higher than this office could afford. In all, a total of \$8332.48 was received from the various entities listed above. These funds were used for the costs associated with constructing a fully accessible bedroom and bathroom for this young man. The CIL donated the funding to construct a wheelchair ramp making the outside accessible.

Consumer #302, H.M., is a single 59 year-old female diagnosed with Ataxia, which impacts her speech and gait. The unsteady gait has led to numerous falls and injuries to her head and face. The consumer receives home and community based services to allow her to maintain independence at home. The CIL has provided assistive technology to increase her ability for self-care. The consumer uses a motorized wheelchair and scooter for ambulation and transportation. The court ordered a public administrator to act as guardian and conservator over H.M., and the least restrictive environment was determined to be her home. The scooter became stuck in the snow and H.M. crawled back to her home. Consequently, the public administrator removed the scooter and power wheelchair from the consumer and placed her into a nursing facility without permission from the court. H.M. contacted the center who advocated for her under the *Olmstead* decision and the Americans with Disabilities Act (ADA). The CIL also negotiated with an attorney to represent the consumer *pro bono*. The court agreed to a “temporary” placement until further testimony and evidence could be presented. Through center staff testimony on *Olmstead*, ADA, and RSMO 475, the consumer prevailed and was ordered to return home from the nursing facility. As a result of violating the “least restrictive” clause, the CIL also recommended a successor to the public administrator, which was ordered by the court.

The outstanding success is the precedent set in the Probate Division of the 13th Circuit Court; wherein the court mandates a formal assessment of the least restrictive alternative prior to placement decisions. Systemic advocacy was necessary to prevent an arbitrary and capricious decision.

Challenges

The economic condition of the country and state has had and will continue to affect funding. Cuts to funding for disability agencies places more demand on CILs for services especially in the area of mental health. The 28cent per hour cut in the CDS/In-Home Service administrative reimbursement has adversely affected IL services and the ability to provide additional services.

CILs continue to advocate for additional funding at the state and federal level, and use administrative fees to fund IL services. One issue is the competitiveness in which grants have become. Within the state the same organizations are competing year after year for the same grants. Grant foundations continue to look for new or different ideas to fund each year rather than the continuation of a previous idea.

A current challenge that continues in MO concerns transition from a nursing home to independent living. A barrier is availability of affordable and/or accessible housing.

SUBPART IV – COMMUNITY ACTIVITIES AND COORDINATION

Section 704(i), (l), and (m)(4) of the Act; 34 CFR 364.26, 364.27, and 364.32

Section A – Community Activities

Item 1 – Community Activities Table

In the table below, summarize the community activities involving the DSU, SILC and CILs in the Statewide Network of Centers (excluding Part C fund recipients) during the reporting year. For each activity, identify the primary disability issue(s) addressed as well as the type of activity conducted. Indicate the entity(ies) primarily involved and the time spent. Describe the primary objective(s) and outcome(s) for each activity. Add more rows as necessary.

Subpart IV contains new data requests. Please refer to the Instructions before completing.

Issue Area	Activity Type	Primary Entity	Hrs Spent	Objective(s)	Outcomes(s)
Housing	Collaboration/Networking	CIL	2800	CILs worked with other agencies to provide home modifications and build universally design homes and units accessible to persons with disabilities. Also partnered with individuals, churches, foundations and other organizations in building ramps/home modifications.	Assisted in building ramps and making home modifications for people with disabilities. Increased accessible housing state wide.
Housing	Community Education	SILC/CIL	280	Increased awareness in universal design by collaborating training efforts in this area.	Increased knowledge on UD and created more UD built housing. One local Home Builders Association held a show and provided additional education on the importance of implementing more universal design in future construction projects. Approximately 3000 people attended this show.
Housing	Collaboration/networking	SILC/CIL	550	To collaborate with additional disability organizations to provide education on affordable, accessible housing.	Continued to participate in the SILC housing committee to work on statewide issues
Housing	Community Education/public information	CIL/SILC	200	Provide resources to access affordable & accessible housing.	Maintain lists of subsidized and accessible rental units.
Housing	Technical Assistance/Education	CIL	180	Provide and educate public and private entities on ADA.	Provided ADA surveys to public and private entities. Assisted consumers when necessary in complaint/due process hearings. Staff and volunteers also planned and hosted annual ADA celebrations.
Housing	Community/Systems Advocacy	CIL	185	To advocate for more affordable, accessible housing	Advocated for legislative issues that would expand

				for persons with disabilities.	affordable, accessible housing.
Transportation	Outreach Efforts	CIL	975	To increase the availability of accessible transportation to the un-served and underserved populations.	Supported individuals in obtaining accessible transportation.
Transportation	Community/Systems Advocacy	CIL	320	To advocate for affordable, accessible transportation for all persons with disabilities.	Advocated with various legislators/county government officials on transportation related issues for persons with disabilities.
Transportation	Advocacy/Collaboration	CIL/DVR	300	Assist disabled youth in ability to access job training, job coaching, and IL skills.	Provided or coordinated transportation for students in the transition to work programs.
Transportation	Community Systems Advocacy/Outreach	CIL/SILC	255	Increase access to accessible transportation for persons with disabilities statewide with emphasis in areas where there is a concentration of un-served and underserved populations.	The SILC and CIL continue to educate transportation agencies across the state of the needs to expand or develop accessible transportation for consumers. The New Freedom Program grant (FTA 5317) was awarded to St. Charles County in the amount of \$400,000.
Health care	Advocacy	CIL	336	CIL staff provided assistance to persons with disabilities on Medicare benefits and other health care issues.	Provide assistance to consumers in choosing the prescription drug benefits that have the least amount of a financial impact on their lives.
Health care	Collaboration	CIL	420	Person-Centered Hospital Discharge- Planning Model: To develop and implement an effective and efficient Person-Centered Discharge- Planning Model which includes the meaningful involvement of the consumer and their informal caregiver(s) and increases the accessibility of long-term community supports.	Continue Partnering with DHSS in the Person-centered Hospital Discharge- Planning Grant, attend monthly coalition meetings; participate on workgroups aimed at developing a system for person centered choice. MCO-ACCESS
Health care	Public Education/Collaboration	CIL	1120	Conduct outreach in service areas to increase referrals & requests for information.	Provided information to consumers, agencies, individuals, and legislatures on ways to develop affordable health care for all Missourians.

Health Care	Community & Systems Advocacy	CIL	1200	Staff advocated for health care coverage for 309 consumers.	Resulted in more coverage for people with disabilities.
Healthcare	Community systems Advocacy	CIL	35	Doctor's offices comply with the ADA.	Improved access to services in 10 doctor's offices and 1 hospital.
Health Care	Collaboration/ Networking	CIL	210	To improve the health of members of the community by offering low-cost, high-quality food through Angel Food Ministries.	Increased the ability of people in the community to stretch their food dollar and to have healthy meals.
Health Care	Collaboration/ Networking	CIL	50	Develop an accessible gardening model for healthy living in collaboration with EMAA	11 people with disabilities grow their own vegetables and eat healthier foods.
Health care	Community Education and Public Information	CIL/SILC	510	Various CILs and the SILC conducted all day Agrability Workshops to provide information to assist persons with disabilities to gain independence in their homes/farms.	Agrability Workshops provided information that assisted persons with a disability gain more independence in their homes/farms.
Employment education	Collaboration/network	CIL/ DVR/RSB	230	To promote hiring of persons with disabilities. Meet with local state agency personnel to discuss various employment opportunities for persons with disabilities.	Continued with employment work groups and cross trainings for identification of services for persons with disabilities. Developed more proposals to expand employment opportunities and support while on the job for consumers.
Employment/ Education Youth	Collaboration/Education	CIL/DVR/ School	680	Increase student success in transitioning from high school to work or post-secondary education. Meet with agencies and school personnel to increase knowledge and collaboration.	Students participating in course work, and other activities to develop skills needed to transition to work, secondary education, or independent living.
Educational	Outreach Efforts	CIL	44	Provide financial assistance for college and/or vocational education to students thru Scholarship Program.	11 Area students are receiving financial assistance thru CILs Scholarship Program.
Educational	Collaboration Networking/ Community Education	CIL	255	Provide employment mentoring to youth with disabilities while educating employers about the benefits of hiring individuals with disabilities.	Collaborated with various community groups, and businesses including the MO. Career Center to coordinate a Disability Mentoring Day for nearly 120 youth with disabilities. Also provide mentoring /internships

					within the CIL to enable students to develop their employment skills.
Assistive Technology	Community/Systems Advocacy	CIL	350	Advocate for persons with disabilities to have affordable access to assistive technology as part of their health care plans.	Provide Legislative updates and educate them on the importance of DME and AT for persons with disabilities while also improving implementation of programs at the local level.
Assistive Technology	Systems Advocacy/ Collaboration/ Community Education/ Outreach	CIL	285	Provide information to persons with disabilities in agricultural production and contacts with the rural agricultural community regarding the use of adaptive devices including service animals to assist them to remain in their chosen profession.	A number of persons including those in the agricultural production business and those living in rural communities are aware of the availability of assistance to farmers. More service dogs have been placed with persons with disabilities working on farms.
Assistive technology	Informational & access technology	CIL	2250	Provide access to services on adaptive equipment/ phones, and other AT devices including application for adaptive computer software thru the Missouri TAP for internet programs and some accessible computers.	CILS provided equipment, phones, adaptive internet software, and some computers for individuals with disabilities that were low income.

Item 2 – Description of Community Activities

For the community activities mentioned above, provide any additional details such as the role of the DSU, SILC, CIL, and/or consumers, names of any partner organizations and further descriptions of the specific activities, services and benefits.

- One or more of the CILS continue to provide scheduled point-to-point transportation for persons with disabilities within their catchment area. Transportation is provided at a low cost by many of the CILs for employment, medical, shopping, and nutritional needs which allow consumers who do not have access to transportation sources to meet their daily living needs. Adding additional vehicles and personnel to meet the growing need for accessible transportation helps to expand the program. At many CILs transportation is also provided at no cost for seminars, activities, and voting needs. The CILs will continue to collaborate with other agencies within their catchment area to coordinate and expand transportation options.

- One or more CILs and their board members have coordinated to fund the new countywide transit systems. Staff remains on the Transit Solutions Committee governing board. One CIL was awarded a Job Access Reverse Commute Grant for employment and employment training. Services were initiated in October 2010.
- Each of the Centers continue to work with taxi coupon services, organizations such as Catholic Charities, SMTS (Southern Missouri Transportation Service), OATS (Older American Trans Service), or Logisticare to provide Information and Referral for transportation, whenever their particular program is unable to meet consumer needs. One or more of the CILs also continues to work with the local transit agencies in their communities to bring more bus stops into compliance with the ADA.
- Many of the CILs continue to provide the Client Assistance Services Program for consumers. This program allows consumers to receive funding assistance with rent, utilities, and medications and offers skills training with budgeting. This assistance allows consumers to maintain their living situation and/or health. Consumers may also receive assistance with ramps, home modifications, and assistive technology purchases to allow them greater independence within their homes and communities.
- One or more CILs have a Vehicle Maintenance program for consumer's to assist with vehicle repairs when needed to transport themselves to and from work or a doctor's appointment.
- CIL staff members assist consumers throughout the year to advocate with businesses, agencies, and individuals to solve problems as they arise (i.e. working with utility companies to prevent disconnection, contacting Medicaid caseworkers to confirm benefits, talking with landlords to prevent eviction proceedings).
- One CIL will continue to provide disability related programming on Cable Access Channel 5 and two local independent stations. This program "Independently Speaking" is hosted by the Executive Director. This program has a potential audience of 300,000 viewers living in Southeast Missouri and Southern Illinois. Independently Speaking is the only program of its kind in the State of Missouri that provides its audience with health related information and legislation to both educate and stimulate a call for action.
- One or more of the CILs will continue to explore additional accessible exercise program opportunities for persons with disabilities that will be held in one or more of their Counties.
- CIL Employment Mentoring Programs continue outreach to people with disabilities seeking employment opportunities and educating businesses on the benefits of hiring people with disabilities.
- The CILs continue to work at educating the community on various home and community based options in lieu of institutionalization.

- One or more of the CILs are involved with healthcare related public policy efforts. These include Ticket to Work, optional Medicaid services, Money Follows the Person (MFP), ADRC, emergency preparedness, federal healthcare reform and local provider ADA access issues.
- CILs continue participating in the Money Follows the Person Grant and are successfully assisting consumers in moving out of nursing facilities and into accessible housing in their communities.
- One or more of the CILs provide transportation and social activities to individuals living in nursing homes to begin transition services. They collaborate with social workers within the nursing homes to assist with outreach to people with disabilities wanting to become more independent.
- One or more of the CILs have staff members who are certified polling judges. The centers ADA Specialist have assessed the polling sites and will continue to do so when new sites are added.
- One CIL has expanded their transition internships to a year round program and included at-risk students most of which have disabilities. Staff and board members serve as peer mentors for interns.
- Many of the CILs create and distribute a quarterly newsletter for consumers and area agencies and businesses to provide information on services, current legislative actions and events, updates on center programs, and healthcare related articles.
- One CIL received a grant from Missouri Foundation for Health to assist with advocacy. These funds will be used to expand current advocacy efforts and develop new ways to advocate for and encourage self-advocacy among consumers.
- One or more of the CILs partnered with Washington University School of Medicine to host town hall meetings regarding health care access for people with disabilities.
- One or more of the CILs have a full time Modifications Specialist on staff to pursue contractors and other resources for labor. This also gives them the opportunity to educate contractors and suppliers regarding ADA regulations/laws. Some of the Modification Specialists attended the National ADA Symposium in Denver, Colorado in June.
- One CIL has a Transition to Work program for youth which brings students from schools throughout their service area to meet with a driver's education instructor to learn the mechanics of driving and testing for the driver's license exam at a pace designed for the individual student; to allow them the independence of driving. By obtaining the independence of a driver's license, the students have the ability to compete within the job market and find employment.

- The CILs Collaborate with area organizations to provide services, workshops, and resources to assist in employing people with disabilities. They provide assistive technology and technical support for accommodations along with removal of architectural barriers in existing businesses to foster employment of people with disabilities.
- Many of the CILs continue to work with Get out the Vote project to insure disabled consumers have fair and equal voting rights and are informed of their responsibilities as citizens of their counties. They continue with poll inspections and registering voters who are not able to visit the designated polling place on voting day. They work with each county to coordinate rides for disabled voters on voting day to their designated polling place.
- CILs continue to develop and foster a working relationship with the local emergency preparedness managers in their areas by attending meetings and being available should an emergency arise.
- One CIL continues to hold weekly recreational karate programs to build peer relationships and healthy social interaction with the end result of building self-esteem and developing overall health and wellness. The karate program is conducted by a licensed physical therapist with peer support provided by advanced participants of the program.
- One CIL is the host site and participates in Inertia, an art therapy program for children with disabilities. Staff will volunteer at “Sensory Saturdays” at the local Wehrenberg theatre, a sensory neutral environment for children with sensory-related disabilities.
- One CIL developed a support program to assist families of children with autism called GAPS [Giving Autistics’ Parents Support]. A GAPS Walkathon fundraiser is held annually in October.
- The CILs advocate within their catchment areas regarding reasonable accommodations in the workplace. They assist individuals with disabilities in understanding their employment rights and work to facilitate positive interactions when determining reasonable accommodations. When necessary, the centers will assist consumers in filing discrimination complaints.
- Many of the CILs work closely with the local Vocational Rehabilitation office, Veterans Affairs VR, and the area Career Centers to encourage and promote employment for people with disabilities.
- Many of the CILs have increased outreach to Veterans through partnerships with the Department of Veterans Affairs, the American Legion, and the Missouri Veterans Hospital in Mt. Vernon to provide various services.
- One or more of the CILs are now an approved vendor through the VA to provide home modifications.

- One or more of the CILS employs a Community Work Incentive Coordinator. Their IL staff provides interviewing and other soft skills training for consumers. Some of the CILs also make the center available for individuals with disabilities to do job shadowing.
- One or more of the CILS coordinates with local Food banks and Angel Food Ministries to assist families with improved nutrition. One CIL served 1141 families through the Ozarks Food Harvest food pantry during this program year. They also collaborated with Angel Food Ministries to help 510 families stretch their household income through low-cost groceries.
- The CILs provide technical assistance, staff training and disability awareness information to area schools. They also act as a referral source for the schools and works with the school systems to advocate for the educational needs of students with disabilities. Whenever invited they participate in IEP meetings at area schools.
- The CILs participate in health fairs and educational events at hospitals throughout their service area. Many of the CILs also host health fairs where several hospitals provide resource information.
- One of the CILs holds quarterly networking events in their location attended by the majority of center staff. Other participants at the networking events include any other area social service agencies; businesses, either non-profit or for-profit, whose products or services are geared toward a target audience of people with disabilities; area support groups; area faith-based organizations whose services are appropriate to people with disabilities; etc.
- One or more of the CILs continue to make the Tub-Cut program available to all residential, housing rentals, nursing homes and residential care facilities to assist with making bathrooms more accessible regardless of the type of disability an individual may or may not have.
- CILs continue to provide ADA assessments to rural housing and/or other housing agencies to assist in providing those agencies and/or property owners with the necessary information required to make their rental properties ADA compliant.
- One ILS staff person is a member of the “Southern Ozarks Community Knowledge Educational Transition Team” [SOCKETT] and advocates for Students Working at Transitioning. One member of this group is the instructor at the High School and is very active in locating employment for these students at Ozarks Medical Center in West Plains, MO. Other members of this group are from Alternative Opportunities, Vocational Rehabilitation, Missouri State University, Behavioral Healthcare of Ozarks Medical Center and representatives of the Special Education staff at the West Plains High School.
- CILs participate in a number of activities including partnering with the MOSILC Housing Committee to provide Universal Design training, participating in Community Health

Fairs, County Fairs, and conducting presentations and meetings. These activities connected the CIL with hundreds of people in the service area who were previously unaware of the services and programs that their CIL provides for person with disabilities. Many CILs also promoted their programs and services to the communities through radio and newspaper advertisements.

- The CILs have attended the annual Legislative Education Project training sessions at the State Capitol to learn the legislative process in order to gain knowledge to inform consumers on the most effective methods of advocating with elected officials in regards to needed changes. They also provide consumers with contact information sheets that contain legislators office addresses, phone and fax numbers and email information so that they may connect with their legislators and advocate for themselves. Centers have also connected with elected officials at the state levels in regard to the needs of consumers in the state of Missouri.
- Many of the CILs Collaborate/Network with Rehabilitation Services for the Blind to serve as a Low Vision Center. This has allowed Independent Living Specialists to provide access to low vision items without the consumer having to make a trip to the Center. This gives the consumer access to low vision items that they could not otherwise afford to purchase.
- One CIL collaborated with Wheelin Sportsmen, Wappapello Corps of Engineers, Wappapello Lions and Missouri Conservation in an effort to host their WOODS event at Wappapello Lake. The WOODS event is designed to educate consumers and the public to the availability of technology and events that allow disabled individuals to continue to enjoy the outdoors and increase community and public awareness.
- Many of the CILs hosted an ADA Celebration Day that was attended by hundreds of individuals. In attendance were representatives of many social service and disability related organizations including the MO Division of Health and Senior Services, local nursing homes and in-home health program operators, medical supply companies, other CILs and many other like minded organizations.
- One or more of the CILs organized a Disability Mentoring day to encourage youth with disabilities to pursue employment after school. The goal of the day was to educate youth to the job opportunities available to them, no matter their disability. Secondly, to bring awareness to local business of the need for employment for youth with disabilities.
- One or more of the CILs has maintained buses to provide transportation for “transition to work” students who are located in the rural service areas. Staff drives the buses to pick up students from the schools and returns students to the school after the program.
- One CIL developed a business plan for their lawn care services to allow expansion in order to serve more consumers. They then purchased two industrial mowers to allow more lawns to be mowed in a professional manner. They are now expanding services to allow businesses and private individuals to request and pay for mowing services. The

lawn care program itself has flourished and approximately 1,360 lawns were serviced during the summer months which exceeded their goal. Their board is committed to the continuation of this program and its further development.

- The CILS continue to travel to nursing facilities to introduce and discuss programs offered through their centers. Each presentation includes time spent highlighting the benefits of the MFP program in conjunction with Consumer Directed Services (CDS) and other services.
- The CILs work very closely with many area organizations for community activities and collaborative efforts in providing services. They regularly attend local Emergency Preparedness/Unmet Needs committee meetings that include the Red Cross. They also work with/attend the University of Missouri Extension, the local Community Action offices, Community Caring Council meetings, Missouri Youth Leadership Forum Planning Committee, Community Housing Options Committee, Chamber of Commerce, among a handful of others. Meetings with the local healthcare organizations such as the health department, hospital, clinics, family planning office, service providers, etc. These are only a sample, the CILs meet with other groups on a regular basis to promote the independent living philosophy and the programs and services CILs provide.
- CILs regularly attend all of the local fairs and events to promote the services and programs of the CIL by setting up an informational booth. Such events are the Back to School, Health Fair, Senior Fair, Cancer Center Fair, Business Expositions, etc. At these events, center staff and board members staff the booths.
- Many of the CILs continue to work in conjunction with community organizations to increase accessibility to their services by housing them within the CIL. This allows consumers easier access to staff from both organizations.
- Some of the CILs offer interpreting services for businesses, hospitals, schools, government agencies and organizations in their service area.
- Many of the CILs have opened satellite offices in underserved areas to better serve clients in counties where the underserved populations are higher.

Section B – Working Relationships Among Various Entities

Describe DSU and SILC activities to maximize the cooperation, coordination, and working relationships among the independent living program, the SILC, and CILs; and the DSU, other state agencies represented on the SILC, other councils that address the needs of specific disability populations and issues, and other public and private entities. Describe the expected or actual outcomes of these activities.

DVR provides staff time and expertise to develop financial reports for the SILC as well as general operations of the SILC.

The Division of Vocational Rehabilitation (DVR) staff summarizes the IL Outcomes Survey results annually, which is beneficial to CILs when they develop goals and objectives as well as for legislative purposes.

DVR staff is available for technical assistance as requested by CILs and other disability organizations.

New VR counselor training is provided by VR/IL staff to introduce counselors to the IL services and CILs available in the state. This allows the new VR counselors to be aware of the resources available at the CILs when working with their VR clients.

DVR is a member of the Special Needs Population steering committee established to address the needs of individuals with disabilities during an emergency.

DVR staff participates in SILC meetings as part of the DSU requirements and help enhance services for persons with disabilities in Missouri.

DVR staff attended a some CIL Board Meetings across the state to assure that appropriate board governance is indeed occurring. DVR staff was available to answer questions for staff and board members in attendance.

DVR staff made informal visits to a number of CILs throughout the reporting year to answer questions or concerns in regards to 704, QFR, QSR, and upcoming changes in any of the reports.

DVR in collaboration with the SILC and CILs held a workshops to develop the State Plan Independent Living (SPIL) goals and objectives for 2010-2013.

DVR has a staff representative and are active on all SILC committees.

DVR s staff is facilitating a number of regional cross training meetings of staff from each of the Vocational Rehabilitation and Center for Independent Living offices to share information. After a brief explanation of the services available from VR and IL, staff have the opportunity to ask questions and share their ideas on ways CIL/VR can partner to meet the needs of persons with disabilities.

DVR conducts CIL Compliance Reviews on a two year rotation as one step in monitoring IL activities in the state.

CILs submit to DVR quarterly SPIL goal review reports to be shared with the SILC. These reports document activities conducted at the local level in meeting the SPIL goals.

The Division of Vocational Rehabilitation and Centers for Independent Living collaborate with and provide support in working with MPACT in the provision of materials, information and training as a resource and referral for parents and students with disabilities.

SUBPART V – STATEWIDE INDEPENDENT LIVING COUNCIL (SILC)

Section 705 of the Act; 34 CFR 364.21

Section A - Composition and Appointment

Item 1 – Current SILC Composition

In the chart below, provide the requested information for each SILC member. The category in which the member was appointed can be described, for example, as ex-officio state agency representative, other state agency representative, center representative, person with a disability not employed by a center or state agency, section 121 funded project director, parent of person with a disability, community advocate, other service provider, etc. Include current vacancies, along with the corresponding appointment category for each. Add more rows as necessary.

Name of SILC member	Employed by CIL, State Agency or Neither	Appointment Category	Voting or Non-Voting	Term Start Date	Term End Date
Nancy Pope	CIL	Service Provider	Voting	12/2007	10/2010
Pat Chambers	CIL	Service Provider	Voting	2/2008	10/2009
Stephanie Brady	CIL	Service Provider	Voting	11/2007	10/2008
Dennis Atkins	Neither	Person with a disability	Voting	2/2008	10/2009
Donna Borgmeyer	Neither	Person with a disability	Voting	2/2008	10/2008
Chris Camene	CIL	Service Provider	Voting	5/2008	10/2009
Rodney Graves	Neither	Person with a disability	Voting	7/2009	10/2011
Mike Keller	Neither	Person with a disability	Voting	10/2007	10/2008
Sara McDowell	CIL	Service Provider	Voting	5/2008	10/2009

Name of SILC member	Employed by CIL, State Agency or Neither	Appointment Category	Voting or Non-Voting	Term Start Date	Term End Date
Brenda Mitchell	Neither	Community Advocate	Voting	2/2008	10/2010
Katheryne Staeger-Wilson	Neither	Community Advocate	Voting	12/2007	10/2010
Lloyd Tichenor	Neither	Person with a disability	Voting	2/2008	10/2010 (resigned 11/2010)
Michele Ohmes	Neither	Person with a disability	Voting	5/2008	10/2010 (resigned 10/2010)
Lori Steffen	Neither	Community Advocate	Voting	12/2007	10/2008 (resigned 5/2010)
Jeanne Loyd	State Agency	Ex-officio	Non-Voting	N/A	N/A
Jim Brinkmann	State Agency	Ex-officio	Non-Voting	N/A	N/A

Item 2 – SILC Composition Requirements

Please provide the information requested in the chart below. Include any current vacancies in a particular appointment category.

SILC Composition	# of SILC members
(A) How many members are on the SILC?	13
(B) How many members of the SILC are individuals with disabilities not employed by a state agency or a center for independent living?	5
(C) How many members of the SILC are voting members?	11
(D) How many of the voting members of the SILC are individuals with disabilities not employed by a state agency or a center for independent living?	5

Section B – SILC Membership Qualifications

Section 705(b)(4) of the Act; 34 CFR 364.21(c)

Item 1 – Statewide Representation

Describe how the SILC is composed of members who provide statewide representation.

The SILC has four members located in the east side of Missouri, two members located in the west side, four members in the central location, and three members located in the southern region of Missouri. The only region not covered by representation in Missouri is the northern side. There have been some recent applications to the council from the northern area that are pending nomination approval.

Item 2 – Broad Range of Individuals with Disabilities from Diverse Backgrounds

Describe how the SILC members represent a board range of individuals with disabilities from diverse backgrounds.

The Missouri SILC has four members with visual disabilities and two members with mobility and/or physical disabilities, and one member with a psychiatric disability.

Item 3 – Knowledgeable about IL

Describe how SILC members are knowledgeable about centers for independent living and independent living services.

Five members of the Missouri SILC are employees of centers for independent living with one of those members being the executive director of their CIL. Two members are current board members of CILs. One member is a former client of a CIL's IL program. All members are very active in their communities regarding the IL movement.

Section C – SILC Staffing and Support

Item 1 – SILC Staff

Please provide the name and contact information for the SILC executive director. Indicate the number and titles of any other SILC staff, if applicable. Also indicate whether any SILC staff is also a state agency employee.

The Missouri SILC does not have an executive director. The staff for the SILC is an Administrative Assistant who is also a state agency employee.

Please use the below contact information for the Missouri SILC:

Tammy McSorley
SILC Administrative Assistant
3024 Dupont Circle
Jefferson City, MO 65109
(573) 526-7039 phone
(573) 751-1441 fax
tammy.mcsorley@vr.dese.mo.gov

Item 2 – SILC Support

Describe the administrative support services provided by the DSU, if any.

The DSU's for the Missouri SILC provide accounting, statistical analysis of IL consumer satisfaction surveys, web design and maintenance, printing, copying, Brailing and other accommodation requests, meeting planning, recordkeeping, conference planning, meeting and office space and computer equipment.

Section D – SILC Duties

Section 705(c); 34 CFR 364.21(g)

Item 1 – SILC Duties

Provide a summary of SILC activities conducted during the reporting year related to the SILC's duties listed below:

(A) State Plan Development

Describe any activities related to the joint development of the state plan. Include any activities in preparation for developing the state plan, such as needs assessments, evaluations of consumer satisfaction, hearings and forums.

The Missouri SILC just completed the third year of the 2008-2010 State Plan. Activities for SPIL development in 2010 included five SPIL public hearings held around the state to give and

receive information relevant to the creation of the next SPIL. A SPIL workgroup was created to hold meetings and write the 2011-2013 SPIL. This workgroup consisted of members from thirteen CILs, the SILC, and both DSUs. This workgroup reviewed comments given at the public hearings, needs assessments from the CILs around the state, the IL outcomes survey and comments, and suggestions given by the SILC committees. The workgroup met several times in person to create the draft 2011-2013 SPIL which was submitted to RSA. A conference call was held after submittal to RSA to revise the final draft with information needed by RSA. The final draft of the 2011-2013 SPIL for Missouri was approved by RSA in September 2010 and took effect October 1.

(B) Monitor, Review and Evaluate the Implementation of the State Plan

Describe any activities related to the monitoring, review and evaluation of the implementation of the state plan.

DVR staff review quarterly a reporting tool submitted by the CILs which is designed to monitor SPIL activities by the CILs. This tool was revised to capture data relevant to the new SPIL. This information is shared with the SILC for review and evaluation.

The SILC committees use the SPIL to guide activities relating to the goals and objectives and review them quarterly.

(C) Coordination With Other Disability Councils

Describe the SILC's coordination of activities with the State Rehabilitation Council (SRC) established under section 105, if the state has such a Council, or the commission described in section 101(a)(21)(A), if the state has such a commission, and councils that address the needs of specific disability populations and issues under other Federal law. Please state whether the SILC has at least one representative serving as a member of the SRC and whether the SILC has any members serving on other councils, boards or commissions in the state.

The Missouri SILC has one member who is also a member of the State Rehabilitation Council. One SILC member and DSU representative are a part of the Emergency Preparedness for Individuals with the Special Needs committee. One SILC member is a member of the State Rehabilitation Council for the Blind. One SILC member is a member of the Missouri Parents Act (MPACT) board.

(D) Public Meeting Requirements

Describe how the SILC has ensured that all regularly scheduled meetings and other public hearings and forums hosted by the SILC are open to the public and sufficient advance notice is provided.

The SILC meetings are held on the third Friday of February, May, August, and November of every year. The dates and locations are placed on the Missouri SILC website in January of each year and then a reminder notice is placed in the bulletin board section of the website a month in advance of the meeting. Email reminders are sent out to all SILC members and each CIL with a printable open meeting notice for placement in public areas. A notice is sent to the State Office of Administration government open meeting notice index.

Item 2 – Other Activities

Describe any other SILC activities funded by non-Part B funds.

Technical Assistance funds are provided to the CILs for reimbursement of training needs such as board training, conference attendance by staff or board members, or instructional materials. These funds are disseminated out of the Missouri State Independent Living Fund.

Section E – Training and Technical Assistance Needs

Section 721(b)(3) of the Act

Please identify the SILC's training and technical assistance needs. The needs identified in this chart will guide the priorities set by RSA for the training and technical assistance provided to CILs and SILCs.

	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Training and Technical Assistance Needs	
Advocacy/Leadership Development	
General Overview	
Community/Grassroots Organizing	
Individual Empowerment	
Systems Advocacy	5
Legislative Process	
Applicable Laws	
General overview and promulgation of various disability laws	
Americans with Disabilities Act	
Air-Carrier's Access Act	

	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Training and Technical Assistance Needs	
Fair Housing Act	
Individuals with Disabilities Education Improvement Act	
Medicaid/Medicare/PAS/waivers/long-term care	
Rehabilitation Act of 1973, as amended	
Social Security Act	
Workforce Investment Act of 1998	
Ticket to Work and Work Incentives Improvement Act of 1999	
Government Performance Results Act of 1993	
Assistive Technologies	
General Overview	
Data Collecting and Reporting	
General Overview	
704 Reports	
Performance Measures contained in 704 Report	
Dual Reporting Requirements	
Case Service Record Documentation	
Disability Awareness and Information	
Specific Issues	
Evaluation	
General Overview	
CIL Standards and Indicators	
Community Needs Assessment	10
Consumer Satisfaction Surveys	
Focus Groups	
Outcome Measures	8
Financial: Grant Management	
General Overview	
Federal Regulations	
Budgeting	
Fund Accounting	

	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Training and Technical Assistance Needs	
Financial: Resource Development	
General Overview	
Diversification of Funding Base	1
Fee-for-Service Approaches	3
For Profit Subsidiaries	
Fund-Raising Events of Statewide Campaigns	
Grant Writing	9
Independent Living Philosophy	
General Overview	
Innovative Programs	
Best Practices	2
Specific Examples	
Management Information Systems	
Computer Skills	
Software	
Marketing and Public Relations	
General Overview	
Presentation/Workshop Skills	
Community Awareness	6
Networking Strategies	
General Overview	
Electronic	
Among CILs & SILCs	
Community Partners	

	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Training and Technical Assistance Needs	
Program Planning	
General Overview of Program Management and Staff Development	
CIL Executive Directorship Skills Building	
Conflict Management and Alternative Dispute Resolution	
First-Line CIL Supervisor Skills Building	
IL Skills Modules	
Peer Mentoring	
Program Design	
Time Management	
Team Building	
Outreach to Unserved/Underserved Populations	
General Overview	
Disability	
Minority	
Institutionalized Potential Consumers	7
Rural	8
Urban	
SILC Roles/Relationship to CILs	
General Overview	
Development of State Plan for Independent Living	
Implementation (monitor & review) of SPIL	
Public Meetings	
Role and Responsibilities of Executive Board	
Role and Responsibilities of General Members	
Collaborations with In-State Stakeholders	
CIL Board of Directors	
General Overview	
Roles and Responsibilities	
Policy Development	
Recruiting/Increasing Involvement	4

	Choose up to 10 Priority Needs — Rate items 1-10 with 1 being most important
Training and Technical Assistance Needs	
Volunteer Programs	
General Overview	
Optional Areas and/or Comments (write-in)	

SUBPART VI – SPIL COMPARISON AND UPDATES, OTHER ACCOMPLISHMENTS AND CHALLENGES OF THE REPORTING YEAR

Section 704(m)(4) of the Act; 34 CFR 76.140

Section A – Comparison of Reporting Year Activities with the SPIL

Item 1 – Progress in Achieving Objectives and Goals

Describe progress made in achieving the objectives and goals outlined in the most recently approved SPIL. Discuss goals achieved and/or in progress as well as barriers encountered.

Goal 1: Implementation of The Olmstead Act through De-Institutionalization

Objective 1.1: Provide a “best practices” training session for CILs regarding de-institutionalization. The SILC will invite persons or organizations from within Missouri and from other states that have had experience with transition from institutions to present on these topics.

Progress – A committee was created on the topic of Olmstead and includes CIL and SILC staff who have experience with de-institutionalization, but was dissolved due to duplication of information from the Money Follows the Person grant program. A representative from the SILC attends all meetings of MFP and reports back to the council.

Objective 1.2: The SILC will provide a demonstration grant for CILs to provide services related to de-institutionalization and keeping people in their homes. These grants to be offered in the second year of the SPIL are contingent upon available funds obtained through funding sources other than Part B, such as state or federal grants or private sources. Prior to the demonstration grant, training will be provided for applicants regarding the grant process.

Progress – The SILC awarded a grant to DCAI, a center for independent living in Missouri, to provide “best practices” trainings around the state to other centers on de-institutionalization. The funds for the grant are provided by the state independent living fund. This objective has been completed.

Objective 1.3: If de-institutionalization becomes a fifth core service under federal regulation within the three year period of this State Plan for Independent Living, the SILC plans to adopt it as a fifth core service.

Progress – This objective is ongoing pending legislative changes.

Goal 2: Support and Promote Accessible Transportation for Missourians with Disabilities

Objective 2.1: The SILC will partner with the DSUs and the CILs to provide education and advocacy to state and local officials in an effort to find sources of funding for transportation providers. SILC will educate legislators on the need to fully fund Missouri Elderly Handicapped Transportation Access Program (MEHTAP).

Progress – The Transportation Committee has surveyed the centers for independent living in Missouri to determine active transportation programs and the barriers to accessible transportation. The committee will use this data to help determine resources to share around the state. Information on accessible transportation programs around the state are provided on the council website.

Objective 2.2: The SILC will work to educate legislators on the need for transportation grants to allow expenditures for continued operation and maintenance of the transportation programs in addition to the purchase of accessible vehicles.

Progress – This objective is ongoing. The Transportation Committee has been working on this objective by providing information to advocates to take to their legislators and policy makers.

Objective 2.3: The SILC will invite the Missouri Department of Transportation to provide a liaison to the SILC to attend meetings and give a report.

Progress – This objective is completed.

Objective 2.4: The SILC will continue to look for ways to address transportation needs within the state through transportation conferences. Appropriate agencies and partners will be encouraged to participate. Funds generated from registration fees will be used to help cover the costs the transportation conferences.

Progress – This objective is completed.

Goal 3: Support and Promote Accessible, Affordable Housing for Missourians with Disabilities

Objective 3.1: The SILC will partner with the DSUs and the CILs to provide education and advocacy to raise awareness and commitment for increased accessible housing. The SILC will identify information about the availability of rental assistance, home repair and home ownership programs in Missouri and encourage the CILs to access this information locally and make it available to consumers. Links to this information will be provided on the SILC web site.

Progress – The Housing Committee has been working on this issue. There is currently information on the SILC website with statewide information on accessible and affordable housing programs and contact information. The committee is working on updating this information and will be adding more local housing information provided by the CILs. The committee has contacted the CILs to update information on their housing staff contacts. This objective is completed.

Objective 3.2: The SILC will continue to provide training to CIL personnel and other advocates on accessing existing programs to enhance or increase access to affordable, accessible housing and emergency housing services. Appropriate agencies will be invited to make presentations to CIL staff and other advocates.

Progress – This objective is ongoing. Accessible housing and universal design topics were presented at regional statewide trainings in 2010. Financial support for the regional trainings are provided by the centers for independent living and the state independent living fund.

Objective 3.3: The SILC will support advocacy efforts to implement changes in state and local construction and housing regulations, which currently limit accessible and affordable housing options for consumers.

Progress – There is information on the website to help CILs hold local forums on accessible housing issues. The SILC Housing committee supplied information on universal design to policymakers to help introduce legislation on accessible housing.

Objective 3.4: The SILC will advocate support of legislation that addresses the housing needs of persons with disabilities in Missouri. The SILC Housing Committee will continually research pertinent legislation and grants and will provide information to the SILC and CILs when available.

Progress – There was a universal design housing bill pending in legislation which did not pass last legislative session. SILC Housing committee members helped provide information to legislators on universal design.

Objective 3.5: The SILC will hold state-wide trainings on Universal Design. The SILC will use funds generated from registration fees to help cover the cost of the conference.

Progress – Accessible housing and universal design topics were presented at regional statewide trainings in 2010. Financial support for the regional trainings are provided by the centers for independent living and the state independent living fund.

Goal 4: Promote Employment for People with Disabilities

Objective 4.1: The SILC will write a letter of support to legislators on specific bills related to supported employment.

Progress – SILC members will work with the State Rehabilitation Council to provide information to policymakers upon request on the impact of supported employment for people with disabilities.

Objective 4.2: The SILC will offer education to CIL staff on employment related topics, such as the 1619b status, and have a theme presentation at SILC meetings when possible. The SILC will ask the CILs to advertise these SILC meetings to local consumers.

Progress – The SILC committees will look to see what other topics and speakers would be available for presentation at future SILC meetings. This objective has been completed.

Objective 4.3: The SILC will promote and advocate for increased transition to work services statewide.

Progress – A new committee was created for employment/youth transition. This committee has met several times to create resources for CILs and school districts regarding youth transition.

Objective 4.4: The SILC will work to promote cooperation and coordination between the CILs and the Vocational Rehabilitation Services Employment Program district offices, (both General and Blind agency), to help meet the needs of consumers.

Progress – This objective is ongoing. DVR staff is currently included on SILC committees and will educate the SILC and CIL's on DVR programs. In 2010 there were regional cross trainings held between VR and CIL offices to discuss programs and collaboration efforts. The SILC also held outreach meetings to the CILs to educate CIL staff on the SILC history and IL philosophy.

Goal 5: Promote and Support Emergency Preparedness for People with Disabilities in Missouri

Objective 5.1: SILC will continue its leadership role in emergency preparedness for Missourians with disabilities and will provide information regarding disability preparedness in Missouri to national disability organizations and emergency management organizations.

Progress – This objective has been met and will be ongoing. SILC member, Pat Chambers sits on the Missouri Special Needs Committee which is an interagency committee that meets monthly to discuss emergency preparedness topics. There were trainings held in Missouri for emergency responders. The SILC Emergency Preparedness committee worked with SEMA officials and other state leaders to provide these trainings.

Objective 5.2: SILC will work to educate local and state emergency preparedness personnel on the importance of meeting ADA requirements when planning how to meet the needs of people with disabilities during an emergency situation.

Progress – This objective has been met.

Objective 5.3: The SILC will work with CIL staff to implement systematic training and education programs to be presented to consumers on the need of people with disabilities to have a personal disaster plan.

Progress – This objective has been met through statewide trainings for CIL staff.

Objective 5.4: The SILC will work to support and promote community efforts to provide comprehensive emergency services to people with disabilities.

Progress – This objective is ongoing. The emergency preparedness committee is also working on more regional trainings in Missouri on this topic.

Goal 6: Explore options to make the SILC more independent and self-sustaining through a Resource Plan.

Objective 6.1: The SILC will actively pursue additional funding options to support the SILC and the CILs. Any additional funding obtained will not supplant or replace current funding but will be used to enhance SILC and CIL operations and services. This may include combinations of State, Federal, private and grant funding.

Progress –The Resource committee has added information to the SILC website on available funding opportunities. A list-serve to the CILs by the Resource committee was created for targeted funding opportunities.

Objective 6.2: The SILC will establish a Resource Committee to explore options for increased autonomy.

Progress – This objective has been completed. The Resource Committee was dissolved, but information will still be available on the council website.

Objective 6.3: The SILC will encourage potential SILC members to submit their applications to the Governor’s Office to increase membership to the SILC.

Progress – This objective is ongoing. The SILC has had more members resign or reach term limits than have had members appointed. The SILC continues to encourage knowledgeable and interested persons with and without disabilities to apply for membership.

Goal 7: To promote the participation of ethnic and minority individuals and groups in all aspects of independent living services and the independent living movement.

Objective 7.1: Provide training for SILC members and CIL staff on effective outreach to ethnic and minority populations, taking in to consideration cultural barriers.

Progress – This objective has been completed.

Objective 7.2: Determine the feasibility of providing a competitive demonstration grant for centers for independent living to provide the best possible outreach to ethnic and minority populations in all areas of Missouri. If feasible, make the grant available to centers for independent living. These grants offered in the second year of the SPIL are contingent on available funds obtained through other funding sources than Part B, such as grants or private sources. Prior to the demonstration grant, training will be provided for applicants regarding the grant process.

Progress – This objective has been completed.

Goal 8: To promote equitable voting for Missourians with Disabilities.

Objective 8.1: The SILC will continue to receive quarterly updates on actions pertaining to the Help America Vote Act (HAVA) and will encourage CILs to participate in voting accessibility issues.

Progress – This objective is ongoing and CILs have representation on SILC membership and committees. The Legislative committee also addresses this topic in their activities.

Objective 8.2: The SILC will provide accessible voting information on the MOSILC website.

Progress – This objective has been completed.

Item 2 – SPIL Information Updates

If applicable, describe any changes to the information contained in the SPIL that occurred during the reporting year, including the placement, legal status, membership or autonomy of the SILC; the SILC resource plan, the design of the statewide network of centers; and the DSU administration of the SILS program.

An amendment to the Missouri 2008-2010 SPIL language was written to include wording on distribution of any Part C ARRA funds. This amendment was approved by RSA.

The Missouri 2011-2013 SPIL took effect October 1, 2010 as per approval by RSA.

Section B– Significant Activities and Accomplishments

If applicable, describe any significant activities and accomplishments achieved by the DSU and SILC not included elsewhere in the report, e.g. brief summaries of innovative practices, improved service delivery to consumers, etc.

Housing Committee

During this past year the housing committee along with the DSU met and put plans together to present Universal Design Trainings in the rural areas of the state. The plan was to work with the CILs in rural areas of Missouri. The centers provided the invitations, advertisement, lunch and the meeting room. The SILC Housing committee provided the speakers that spoke on “An introduction to Universal Design” and “Retrofit” and handouts. The first two Regional Trainings were held in the Spring of 2010. They were held at ILRC in Jefferson City and TILC in Joplin. In the Fall of 2010 a training was held at HILC in Owensville and OMO in Nevada. A UD training manual was put together to hand out at these trainings. The manual included information on universal design, many examples and resource information. There was good response to the

trainings as we continue to educate individuals on universal design. The trainings will continue in 2011. The committee with the help of the SCIL in Springfield put together a Universal Design brochure. There have been many requests for information of this type. The brochure includes the principles of UD, examples of UD and resource information. This brochure will be available on the MOSILC website. The committee with the help of the DSU had an informational booth at Power Up Conference and the ADA Anniversary open house at SIL in Columbia. Materials were distributed on Universal Design. The housing committee followed the Universal Design bill that was sponsored by Representative Rachel Storch. The committee put together educational packets on UD and the proposed bill. Committee members and CIL staff met with representatives and senators to educate them on Universal Design. The housing committee along with the DSU sent emails to the CILs on topics or bills that were relevant to housing to increase awareness of the proposed bills.

Employment and Youth Transition Committee

The committee had Karen Allen from MPACT speak about the Stellar Grant at a MOSILC meeting. The Stellar Grant focuses on transition for youth. This information was given out and CILs were encouraged to participate in the project. The committee decided to look for information sheets or brochures that could be handed out to parents, students or school personnel. The areas that seem to be of most concern to students and parents are guardianship, how SSI is affected when a person is employed, and assistive technology. The committee found information pamphlets on SSI on the Social Security website. Information was given to the CILs on this so they can get the information out to consumers. Other brochures located on the Social Security website that could help consumers are Ticket to Work and the PASS plan. Missouri Assistive Technology has information on assistive technology. They have attended several conferences that CILs have attended. The committee is gathering a list of attorneys across the state that does speaking engagements on guardianship. This information will be forward to all the CILs so they can set up meetings for students and parents. The committee and the DSU sent out information to CILs to promote the Youth Leadership Forum. This past year DVR did a cross training with all 22 centers. This meeting gave staff from local DVR and CIL offices a chance to reacquaint and talk about each other's program. These meetings promote cooperation and coordination between CILs and DVR to help meet the needs of consumers. The committee is working with an Ad hoc team formed by DVR. This team is made up of individuals from DVR, CILs, and school districts. This team is working on a resource guide to transition that can be helpful to schools, parents and student. The committee is encouraging CILs to make local resource guides specific to their region. This information can be given out to students and parents that are currently going through transition. The committee feels that all these projects will help increase the number of individuals that go through successful transitions, work with VR and ultimately become employed.

Quality Assurance Committee

The SILC Quality Assurance committee revised the IL Outcomes survey to a web-based format. Minor changes were made to the survey tool to make it more user-friendly in FY10. Putting the survey on a web-based format allows for quicker reporting time and the ability to run individual

reports for each CIL. We are also able to release the next year's IL Outcome Survey earlier so CIL staff can administer surveys throughout the year and not have to rush to get them all in at the end. The SILC Quality Assurance committee worked with the DSU to develop a tracking tool for the SPIL Outcomes and objectives to be used by the CILs to track progress on the goals and objectives on the 2011-2013 SPIL. This tool will be used beginning in the first quarter of FY11.

Transportation Committee

The transportation committee continues to work on encouraging all IL Centers to share ideas that will help individuals with disabilities have affordable and accessible transportation. A list of transportation resources/providers by county will be placed on the SILC website. All consumers can access the website to help them locate a transportation vendors in their county or when traveling throughout the state. We have requested that a representative from each of the 22 Centers join our committee. We have established a scheduled committee meeting date the day before the SILC meeting at 11AM. The meeting notice will be listed on the web site for all interested parties to join us.

Training Committee

The committee has been very active during the entire year planning for the 2011 IL Summit scheduled for July 2011. The Committee has determined the conference dates, found an accessible venue in the central region of the state, and identified the topics for breakout sessions for the 3-in-1 conference addressing training for IL staff as well as CIL Executive Directors and members of Centers' Board of Directors. The Training Committee also undertook an ambitious program of outreach visits to each of the state's 22 CILs. These visits are designed to provide Center staff an understanding of what the Statewide Independent Council is, its purpose, and its value as a resource partner to the Centers. The visits also invited Centers to recruit potential Council members from their service areas and encouraged Center staff to become involved in the SILC by participating in one or more of its committees. Teams of two to five members consisting of SILC and/or Training Committee members were able to make on-site visits to eighteen of the Centers during the year. The remaining four Centers will be visited in early 2011.

Emergency Management Committee

This committee played a key role in 2010 of providing Missouri CIL's with information about a major disaster response training program that was brought to the state during the summer. The Pathfinders Disaster Response method was introduced to Missouri at IL Summit 2009 and as a result Missouri has become the first state to formally adopt their system as the state's disaster response method. The Emergency Management committee coordinated information about their weeklong training in Springfield to Emergency Management professionals and volunteers throughout the state to create awareness and support advance training so that interested individuals could become qualified to attend the training. Twenty-five persons attended the initial training. A second Pathfinders training event is being discussed for southeast Missouri in 2011.

Legislative Committee

The Statewide Independent Living Council and the Governor's Council on Disability again co-sponsored the Legislative Education Project (LEP). This was the tenth year for the LEP. The purpose of the LEP is to educate and inform staff and consumers from centers as well as other disability related groups and organizations, of the legislative process in Missouri. Participants received information on how to communicate with legislators, how to educate legislators on disability related issues, how legislation makes its way through the House and Senate, and current legislative issues. Staff from one of the centers developed a power point presentation to be used during the LEP training. The SILC Legislative Committee again conducted an issues survey of centers and the consumers they serve. These were distributed to the CILs for their information.

Section C – Substantial Challenges

If applicable, describe any substantial problems encountered by the DSU and SILC, not included elsewhere in this report, and discuss resolutions/attempted resolutions, e.g., difficulty in outreach efforts; disagreements between the SILC and the DSU; complications recruiting SILC members; complications working with other state agencies or organizations within the state.

The SILC continues to actively seek new members for the council. The SILC has not received any new appointments in the last year and is looking for additional active members to carry out the duties of the SPIL. The SILC has been unable to find potential members from the northeast area of the state despite efforts in that area.

Section D – Additional Information

Include any additional information, suggestions, comments or explanations not included elsewhere in the report.

SUBPART VII - SIGNATURES

Please sign and print the names, titles and telephone numbers of the DSU directors(s) and SILC chairperson.

SIGNATURE OF SILC CHAIRPERSON	DATE
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Nancy Pope, SILC Chairperson	636-931-7696
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NAME AND TITLE OF SILC CHAIRPERSON	PHONE NUMBER
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SIGNATURE OF DSU DIRECTOR	DATE
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Jeanne Loyd, Assistant Commissioner	573-751-3251
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NAME AND TITLE OF DSU DIRECTOR	PHONE NUMBER
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SIGNATURE OF DSU DIRECTOR (Older Blind Program)	DATE
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Mark Laird, Deputy Director	573-751-3434
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NAME AND TITLE OF DSU DIRECTOR (Older Blind Program)	PHONE NUMBER
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